

Privacy Policy

What information do we collect?

We collect information for the following reasons:

When you apply to rent a property

Purchase a property in Oakview Village

When you provide personal details for inclusion on a waiting list

Login to our website

Communication by email if relevant.

When making enquiries through Daft.ie you will be asked to enter your: name, e-mail address or phone number.

What do we use your information for?

Personal data we collect from you may be used in one of the following ways:

To note your interest following an enquiry about a letting/sale.

To place you on a waiting list

Your information helps us to better respond to your individual needs

To generate tenancy agreements

To register tenancies with the appropriate bodies (RTB), Utility companies (Electricity & Water but not limited to), to reply to queries from government bodies (Social Welfare, Local Council, Rent Allowance Office but not limited to).

To administer your tenancy for the duration of your contract. Your phone number and name will be provided to maintenance staff to facilitate repairs/upgrades or tenant requests.

To send periodic emails

The email address you provide on your application form/owner registration form, may be used to send you information and updates pertaining to your tenancy e.g. to communicate rent reminders, property inspection dates, parcel delivery notification, estate maintenance, refuse violations, refuse collection dates etc. in addition to receiving occasional company news, updates, related to your property or service information, etc.

How do we protect your information?

We implement a variety of security measures to maintain the safety of your personal information.

We offer the use of a secure server and personal data is only accessible by those authorized

to log into our systems. All login details are confidential.

We do not store bank details (IBAN) on our servers. Your IBAN is utilised on one occasion to facilitate the return of your deposit/overpaid rent etc. Once you are set up as a beneficiary on our online banking interface all hardcopies of your bank details are destroyed.

Do we use cookies?

Yes (Cookies are small files that a site or its service provider transfers to your computer's hard drive through your Web browser (if you allow) that enables the sites or service providers systems to recognize your browser and capture and remember certain information.

We use cookies to help us to compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future.

Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include legally required parties, utility companies or parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to use your information in the prescribed manner and to keep such information confidential. We may also release your information when we believe release is appropriate to comply with the law, or protect ours or others rights, property, or safety.

Your Consent

By using our site and/or services, you consent to our privacy policy.

Changes to our Privacy Policy

If we decide to change our privacy policy, we will post those changes on this page.

Contacting Us

If there are any questions regarding this privacy policy you may contact us using the information below.

Oakview Properties, Oakview Lettings Ltd, Oakview Village Property Management Company.
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Oakview Village
Tralee
Co. Kerry

066 7117742